



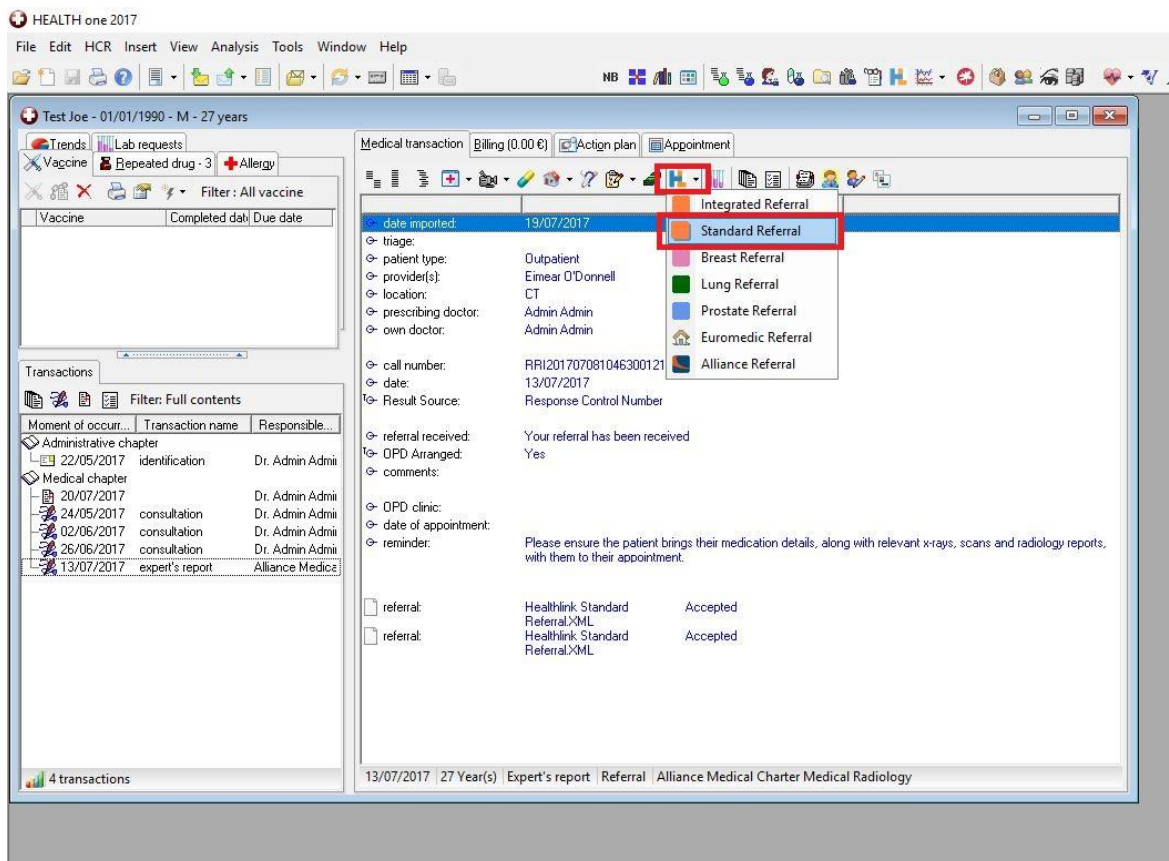
Healthone – GP e-Referrals Mini Guide

This user guide summarises how the GP e-Referral process works when referring to Specialist Screening Healthcare Ireland (SSHI) via the Healthone GP application.

For Healthone support queries please call 01 – 463 3000 or email gpsupport@clanwilliamhealth.com

Step #1

Open the 'Healthlink' menu at the top of the patient's chart and click 'Standard Referral'.



Beacon Clinic
Suite A33 1st Floor
The Mall Beacon Court
Sandyford Dublin 18
D18 DR77

Blackrock Clinic
Suite 34 4th Floor
Rock Road
Blackrock Co Dublin
A94 E4X7



Step #2

The 'National General Referral Form' will load up. Select 'Private' Hospital Type.

The screenshot shows the 'Healthlink Standard Referral' window. The form is titled 'NATIONAL STANDARD REFERRAL FORM' and includes the following sections:

- Environment:** Unknown
- Status:** Unsubmitted
- GP:** [Dropdown menu]
- Patient Details:**
 - First Name: Joe
 - Family Name: Test
 - Mobile phone number: 0809090909
 - Date of Birth: 01/01/1990
 - MRN: HL0001
 - Sex: Male
 - Permission to text: Unknown
- Use Healthlink Patient Record
- Table:**

First Name	Family Name	DOB	Sex	Address 1	Address 2	Address 3	Address 4	MRN
Joe	Test	01/01/1990	M	123 FAKE ST	DUBLIN	5		HL0001
- Referral Details:**
 - Referral Priority: [Dropdown]
 - Public/Private hospital: **Private** (highlighted with a red box)
 - Department: [Dropdown]
 - Previous Hospital Attendance: [Dropdown]
- Preferred Consultant:**
 - First Name: [Text field]
 - Surname: [Text field]

Buttons at the bottom: Print, OK, Cancel.



Step #3

Click the 'Hospital' list and select Specialist Screening Healthcare Ireland.

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File Edit View Analysis Tools Window Help

Test Joe - 01/01/1990 - M - 27 years

Medical transaction Billing (0.00 €) Action plan Appointment

Healthlink Standard Referral

NATIONAL STANDARD REFERRAL FORM

Environment: Unknown
Status: Unsubmitted
GP: [dropdown]

Patient Details

First Name: Family Name: Mobile phone number:
Date of Birth: MRN: Permission to text:
Sex:

Use Healthlink Patient Record

First Name	Family Name	DOB	Sex	Address 1	Address 2	Address 3	Address 4	MRN
Joe	Test	01/01/1990	M	123 FAKE ST	DUBLIN	5		HL0001

Referral Details

Referral Priority: [dropdown]

Public hospital: Private hospital: Department: [dropdown]

Previous Hospital Attendance: [dropdown]

Preferred Consultant

First Name: Surname:

Print OK Cancel



Step #4

Click the 'Department' list to choose what type of specialist health check referral service you wish to send the patient for, e.g. LungCheck, PectusCheck or HeartRhythmCheck.

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File Edit View Analysis Tools Window Help

Test Joe - 01/01/1990 - M - 28 years

Medical transaction Billing (0.00 €) Action plan Appointment

Healthlink Standard Referral

NATIONAL STANDARD REFERRAL FORM

Environment: Unknown
Status: Unsubmitted
GP: []

- Patient Details

First Name: Family Name: Mobile phone number:
Date of Birth: MRN: Permission to text:
Sex:

Use Healthlink Patient Record

First Name	Family Name	DOB	Sex	Address 1	Address 2	Address 3	Address 4	MRN
Joe	Test	01/01/1990	M	123 FAKE ST	DUBLIN	5		HL0001

- Referral Details

Referral Priority: []
 Public Private hospital: Department:
Previous Hospital Attendance: []

Preferred Consultant

First Name: [] Surname: []

Print OK Cancel

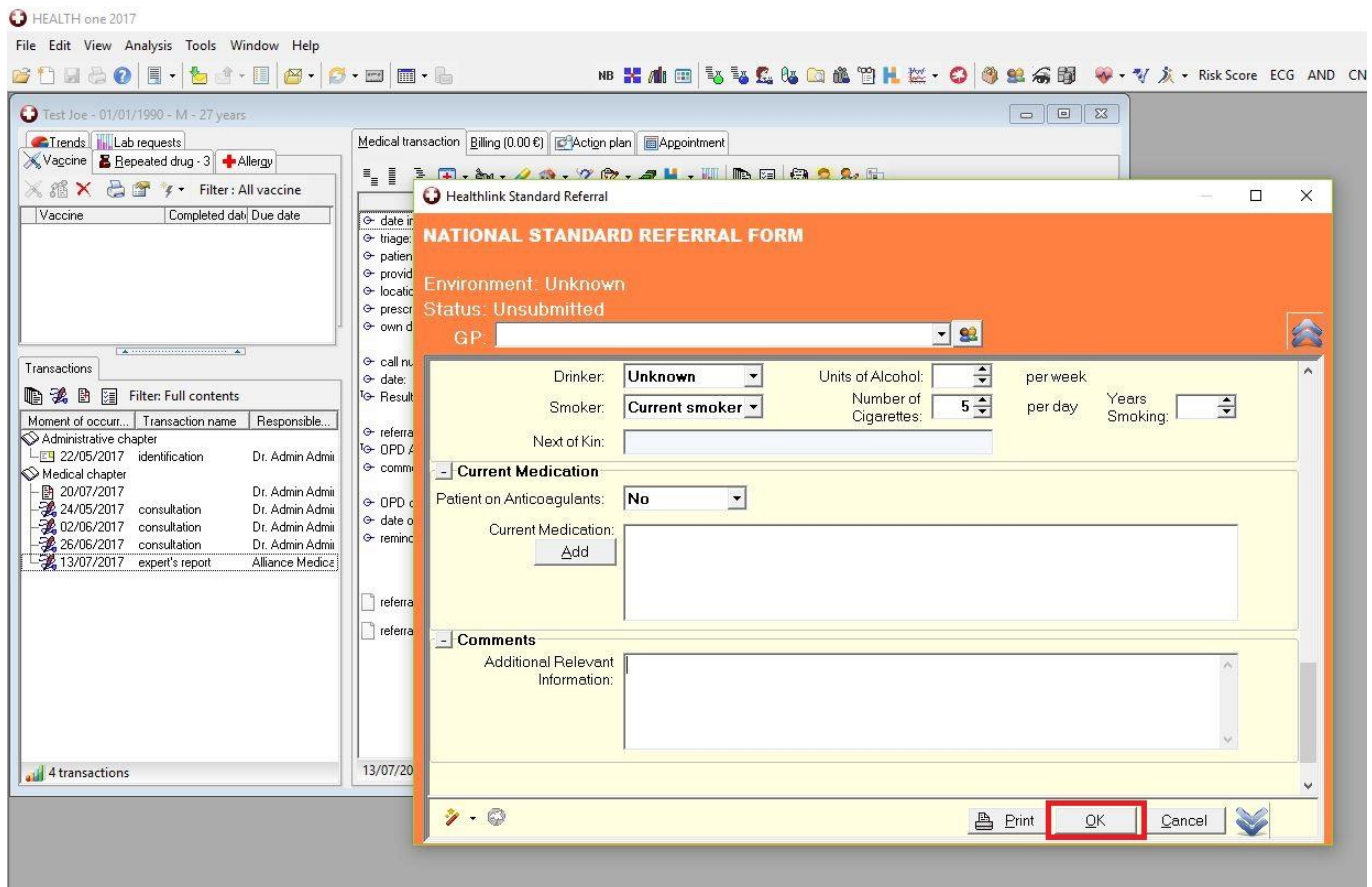


Step #5

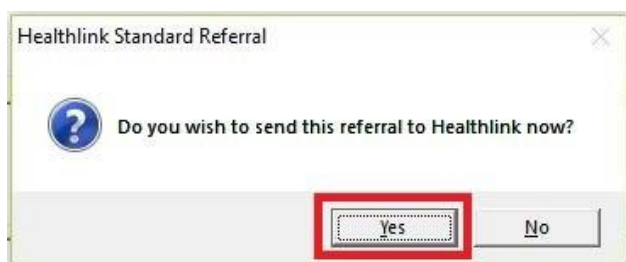
Fill in the patient referral information as normal.

Note: demographic and clinical information, such as past medical history, medications, etc, that have already been saved in the patient's chart will automatically populate the appropriate sections of the letter, meaning additional work/typing will be kept to a minimum.

When all referral information has been filled in click 'OK' in the bottom right corner.



A message will appear asking if you want to send the referral now. Click 'Yes'.





The referral will take approximately 3 seconds to deliver and will appear in the SSHI booking office in real time where it can be triaged as normal. In the patient's chart the status of the referral will change to 'Accepted'.

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File Edit HCR Insert View Analysis Tools Window Help

Test Joe - 01/01/1990 - M - 27 years

Medical transaction Billing (0.00 €) Action plan Appointment

Diabetic Protocol

Moment of occur...	Transaction name	Responsible...
22/05/2017	identification	Dr. Admin Admii
12/06/2017		Dr. Admin Ad
24/05/2017	consultation	Dr. Admin Admii
02/06/2017	consultation	Dr. Admin Admii
26/06/2017	consultation	Dr. Admin Admii
13/07/2017	expert's report	Alliance Medice

Transaction name	Requested	Date
plan of action: Electrolytes, Cholesterol	requested	24/05/2018
plan of action: Eye examination	requested	24/05/2018
plan of action: foot examination	requested	24/05/2018
plan of action: HBA1c	requested	27/05/2017
plan of action: weight	requested	27/05/2017
repeat prescription: Ramipril Accord Hc 5 mg capsules 28, 1 tabs daily		11/06/2017
repeat prescription: Atorvastatin Actavis 20 mg tablets 28, 1 tabs daily		11/06/2017
repeat prescription: Aspirin Medisource 75 mg dispersible tablets 28, 1 tabs daily		11/06/2017
referral: Healthlink Standard Referral.XML	Accepted	

24/05/2017 | 27 Year(s) | General practice | Dr. Admin Admin



Viewing Response Messages from Specialist Screening Healthcare Ireland

Option 1 – View response in the patient’s chart

If a referral response message is sent by Specialist Screening Healthcare Ireland to the practice (via the Healthlink Online Portal) it can be viewed in the patient’s chart by opening the appropriate medical chapter (expert’s report) from the list on the left-hand side of the screen.

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File Edit HCR Insert View Analysis Tools Window Help

Test Joe - 01/01/1990 - M - 28 years

Medical transaction Billing (0.00 €) Action plan Appointment

date imported: 05/03/2018

triage: Routine

patient type: Outpatient

GP:

location:

prescribing doctor: Admin Admin

call number: RRI20180305162616012121

date: 05/03/2018

Result Source: Response Control Number

referral received: Your referral has been received

OPD Arranged: Referral Accepted

comments:

OPD clinic:

date of appointment:

appointment interval:

reminder: Please ensure the patient brings their medication details, along with relevant x-rays, scans and radiology reports, with them to their appointment.

Moment of occurrence...	Transaction name	Responsible HCP
22/05/2017	identification	Dr. Admin Admin
28/02/2018		Dr. Admin Admin
24/05/2017	consultation	Dr. Admin Admin
02/06/2017	consultation	Dr. Admin Admin
05/03/2018	expert's report	Specialist Screen

3 transactions

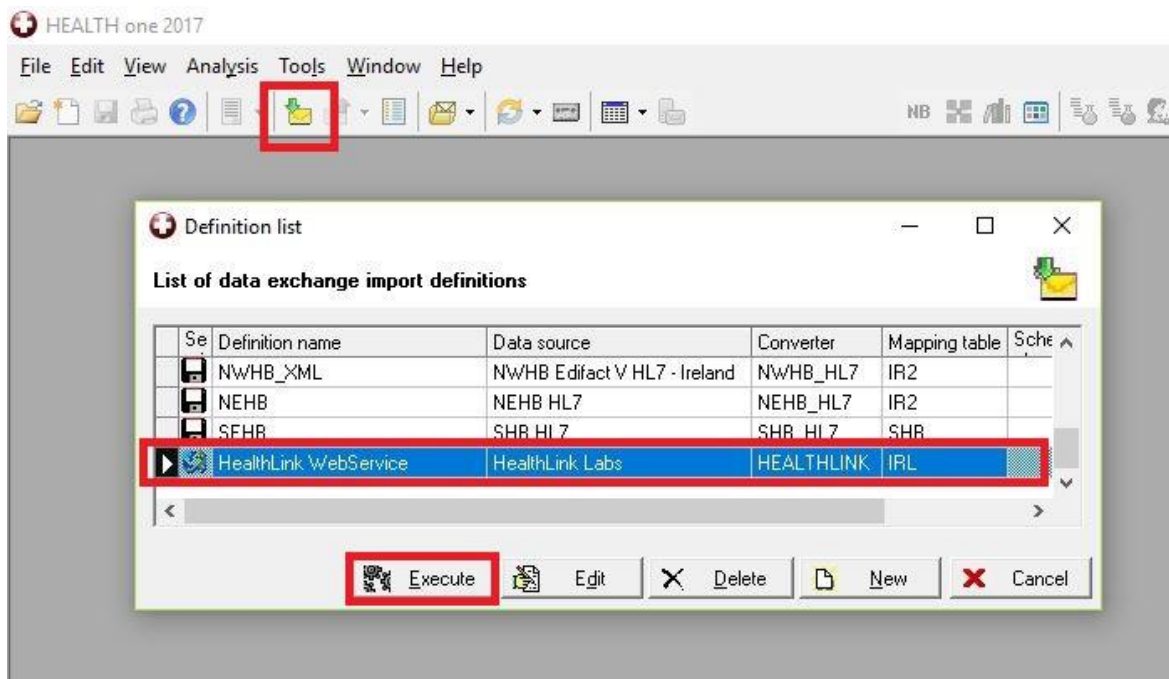
05/03/2018 | 28 Year(s) | Expert's report | Referral | AMNCH

Option 2 – View response in the Data Exchange module

The Data Exchange module will allow you to view and read all types of Healthlink electronic messages, including response messages, for all patients in one convenient location.

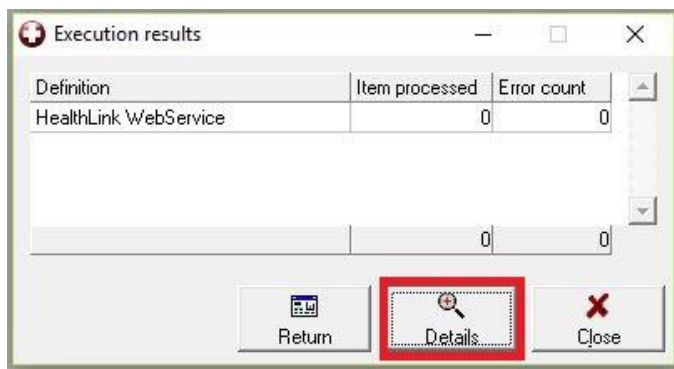
Step #1

Click the 'Data Exchange Module' button in the top left corner, scroll down and highlight 'Healthlink Webservice' and then click 'Execute' in the bar at the top of the screen.



Step #2

Click the 'Details' button on the next screen.





Step #3

Double click on a response message to select it and you will be redirected to the patient's chart to view it.

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File Edit View Analysis Tools Window Help

INBOX View: All items

Period From: 06/03/2018 From: Patient: Abnormal result
To: 06/03/2018 Prescriber: Definition: User name:

Act	Status	Date	Definition	Name	First name	Sex	Birth date	AbnormalRe	Original file name	Responsibl
<input checked="" type="checkbox"/>	Merged	19/07/2017	HealthLink WebService	Test	Joe	male	01/01/1990		REF_20170719165042389.xml	Dr. Admin
<input checked="" type="checkbox"/>	Merged	05/03/2018	HealthLink WebService	Test	Joe	male	01/01/1990		REF_20180305165930452.xml	Dr. Admin